



Customer Success

*"Nearly every week, we were spending hours, sometimes days, on e-mail searches. **Archive Manager** has reduced our searches—which can be based on a keyword in an e-mail or an attachment—from days to minutes, sometimes even seconds."*

- Tom Gandon
Operations Manager
Michael Page International

*"Most of the requests we receive to restore important mail messages are extremely urgent. And if we ask for some time, the users are very unhappy. Now with **Recovery Manager for Exchange**, we can process most recovery requests within 10 minutes."*

- Young Boo Jun
Team Manager, IT Information
Development Department
Pusan Bank

*"**Site Administrator for SharePoint** drives us to be proactive, allowing us to resolve any issues, such as poor performance, or shortage of disk space, early on before the problem develops and before they affect the users. The resulting time savings allow us to focus on adding value to the service we provide for the college."*

- Peter Green
Software Support Manager
West Suffolk College

Solutions for Managing Exchange and SharePoint after a Transition from Lotus Notes

Simplify Your Day-to-Day Tasks, Ensure Availability and Maintain Top Performance

When your migration from Lotus Notes to Microsoft Exchange and Microsoft SharePoint is complete, there is a learning curve involved in adopting these market-leading communications and collaboration platforms. How do you minimize the management burdens while getting the best possible performance from the environments?

Let Quest simplify your responsibilities and give you peace of mind. Our automated management solutions ensure you can efficiently control, maintain, monitor and protect Exchange and SharePoint so they are always up and running reliably after a Notes migration.

Managing Exchange and Office Communications Server



When your communications infrastructure goes down, your daily operations either slow to a snail's pace or grind to a halt, directly impacting employee productivity and company profitability. To ensure the ongoing health and availability of this infrastructure, as well as understand user activity, reduce risks, keep your end users productive, and streamline administration, you must take a proactive approach.

Quest's Unified Communications management solutions can help you to efficiently store your messaging data, report on e-mail usage, retrieve items you need, and resolve performance issues. Our offerings include:

Archive Manager – allows you to store and access your messaging data cost-effectively while controlling growth, complying with policies, and enabling fast e-discovery.

MessageStats – gathers, analyzes, and reports on activity data related to Exchange and other messaging components; this enables management to align e-mail usage with service levels, migrations, capacity planning, policy compliance, and strategic goals.

Recovery Manager for Exchange – allows quick restoration of individual message-level items from regular Exchange backups; this improves user productivity, reduces IT staff workload, and ensures regulatory compliance.

Spotlight on Messaging – provides an intuitive, real-time overview of your environment that highlights potential problems, helps you isolate the root causes, and offers expert advice for resolution.

For more information about Quest's unified communications management solutions, visit www.quest.com/unified-communications.

Managing SharePoint

Microsoft SharePoint environments are rapidly expanding due to the platform's ease of use and advanced features. Employees are creating their own sites to share information, teams are managing projects, and departments are building new applications to boost productivity. But with this growth comes challenges for IT administrators to effectively manage their SharePoint environments. As requests pile up to build more and more complex business applications in SharePoint, and as it becomes further embedded in your organization, how do you plan to keep up?

"Quest Recovery Manager for SharePoint gives us the peace of mind that we can quickly select the files or sites we want to recover, and know that recovery will be fast and complete. It's been tested and it works well."

– Sharny Yang
System Administrator
RSP Architects

Quest's Market-Leading Expertise

- Named 2007 Microsoft Global Independent Software Vendor (ISV) Partner of the Year
- Migrated 17 million mailboxes to Exchange
- Managed 31 million mailboxes in Exchange
- Migrated 4 million Notes and GroupWise users to Exchange
- Migrated 36 million accounts to Active Directory



Quest is an industry leader in SharePoint management technology, delivering tools and solutions to help you develop, recover, discover, understand, and maintain your growing SharePoint environment. These include:

Development Studio for SharePoint – enables you to build new, custom collaboration applications, menus and dashboards using data anywhere in the enterprise through configuration rather than code -- reducing the cost and time to build these applications by up to 80 percent.

Recovery Manager for SharePoint – provides granular recovery of anything in the existing backup of your SharePoint content database, including individual documents, lists, document libraries, sites, and workspaces.

Site Administrator for SharePoint – allows you to manage your entire environment, from automated discovery of all your SharePoint servers and sites, to policy-based management and comprehensive reporting.

SQL Server management solutions – maximize the performance of SQL Server – the critical back-end of your SharePoint platform – while simplifying tasks and providing visibility into, and control over, SQL Server environments.

You can learn more about Quest's SharePoint solutions at www.quest.com/sharepoint.

To learn about Quest's comprehensive Notes transition solutions, visit www.quest.com/lotus-notes-migration.

About Quest Software, Inc.

Quest Software, Inc., a leading enterprise systems management vendor, delivers innovative products that help organizations get more performance and productivity from their applications, databases, Windows infrastructure and virtual environments. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 90,000 customers worldwide meet higher expectations for enterprise IT. Quest provides customers with client management as well as server and desktop virtualization solutions through its subsidiaries, ScriptLogic and Vizioncore. Quest Software can be found in offices around the globe and at www.quest.com.



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