



Quest One is a set of enabling technologies and products that simplify identity and access management by:

- Reducing the number of identities
- Automating identity administration
- Ensuring the security of identities
- Capitalizing on existing investments, including Microsoft Active Directory

Quest One improves efficiency, enhances security and ensures compliance with internal and external regulations with solutions for single sign-on, provisioning, password synchronization and management, directory consolidation, strong authentication and compliance.

# Quest® Password Manager

# InSync

## Empower Users, Reduce Support Costs, and Strengthen Security with Powerful Cross-Platform Password Management from the Quest One Identity Solution

Most help desk requests are for resets of passwords that users either forget or for which they lose a written record. And as organizations strive for stronger security policies—requiring more complex passwords that must be changed more frequently—the pain of password management increases. The pain is further magnified as organizations apply passwords to multiple, disparate systems and applications.

In many cases, productivity suffers as inactive users must wait for assistance from the help desk, and these IT staffers must put aside other critical tasks to respond. Security may also be compromised as users write down numerous passwords so they can remember them. And to top it off, non-secure password policy and access practices may threaten an organization's compliance with regulations and internal best practices.

Quest Password Manager and InSync, part of the award-winning Quest One Identity Solution, help overcome the efficiency, security, and compliance challenges of multiple passwords.

- **Password Manager** reduces the help desk workload and ensures productivity by allowing users to easily and securely reset their own passwords to unlock their accounts. It also permits administrators to implement stronger password policies. Organizations no longer have to sacrifice security to contain IT staff costs.
- **InSync** empowers organizations to implement single password for each user across a wide range of systems, platforms, and applications across the entire enterprise. This means that users have only one password to remember and reset.

Together Password Manager and InSync deliver a powerful password solution that improves an organization's efficiency and security across a diverse IT infrastructure. The solutions also help organizations to achieve compliance through stronger password policies and enforcement of appropriate user behavior.

### Quest Password Manager

Password Manager enables organizations to adopt more secure data access policies beyond the native control offered by Active Directory, making password guessing and break-ins more difficult. This increases security by reducing help desk errors as well as the need for users to write down their passwords where they might be exposed.

Password Manager will:

- Reduce help desk and IT involvement in routine password management
- Minimize user downtime
- Provide immediate return on investment
- Improve user and IT satisfaction due to ease of use and simple deployment
- Increase network security
- Enhances access control with two-factor authentication when integrated with Quest Defender
- Augment single sign-on with complete password management when integrated with Quest Enterprise Single Sign-on, Single Sign-on for Java, and Authentication Services



InSync supports the following agent platforms and applications:

**Platform Synchronization Agents**

- AIX
- HP-UX
- IRIX
- Linux Red Hat 32-bit
- Linux Red Hat 64-bit
- Windows Server
- Solaris SPARC
- Solaris Intel
- Tru64
- i5/OS (AS/400)
- System z (IBM mainframe)

**Application Synchronization Agents**

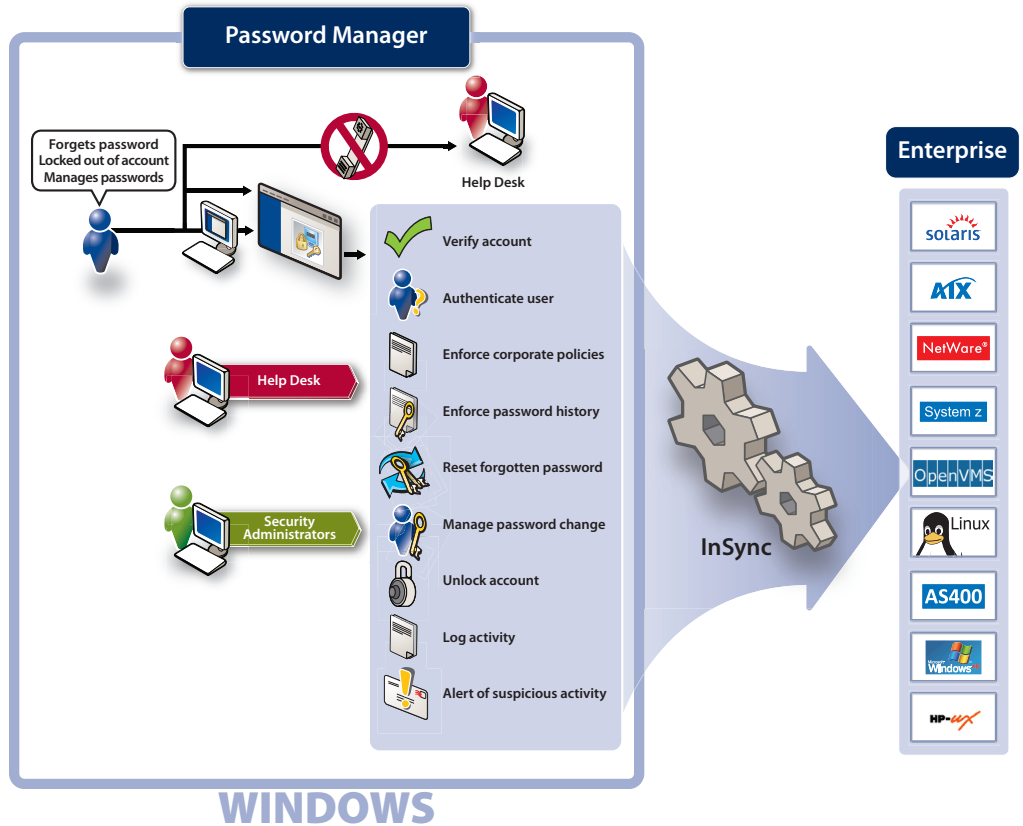
- Credential Manager on Solaris
- CUA Agent on AIX
- CUA Agent on HP-UX
- CUA Agent on Solaris SPARC
- Domino Agent on Windows
- IBM Directory Server Agent on AIX
- MySQL Agent on Windows
- NIS Agent on AIX
- NIS Agent on HP-UX
- NIS Agent on Solaris SPARC
- NIS Agent on Tru64
- Novell eDirectory (NDS) Agent on Windows
- Oracle Agent on AIX
- Oracle Agent on HP-UX
- Oracle Agent on Solaris SPARC
- Oracle Agent on Windows
- SAP R/3 Agent on AIX
- SAP R/3 Agent on HP-UX
- SAP R/3 Agent on Linux Red Hat 64bit
- SAP R/3 Agent on Solaris SPARC
- SAP R/3 Agent on Solaris Intel
- SAP R/3 Agent on Windows
- Sybase Agent on AIX
- Sybase Agent on HP-UX
- Sybase Agent on Solaris SPARC
- Sybase Agent on Windows

**Quest InSync**

InSync is easily installed on a central platform within an organization's network, such as a Windows server, and receives authorized password changes either from the local security system or from a Password Capture Agent. The InSync server then sends the changes to synchronization agents on supported platforms where the users have accounts; the agent then updates the local security database.

InSync will:

- Allow user to have just one password for enterprise-wide access
- Increase security with strong and consistent password policy enforcement
- Reduce the password reset burden on IT staff
- Extend Password Manager's capabilities to non-Windows systems, platforms, and applications



**About Quest Software, Inc.**

Quest Software, Inc., a leading enterprise systems management vendor, delivers innovative products that help organizations get more performance and productivity from their applications, databases, Windows infrastructure and virtual environments. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 100,000 customers worldwide meet higher expectations for enterprise IT. Quest provides customers with client management as well as server and desktop virtualization solutions through its subsidiaries, ScriptLogic and Vizioncore. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).



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