

# MessageStats™ Report Pack

## for Windows Mobile®

### Extending the Reach of MessageStats to Measure and Manage Your Entire Windows Mobile Infrastructure

#### The MessageStats Report Pack for Windows Mobile

helps organizations build reports from the Windows Mobile platform, used by many organizations to keep employees connected and productive while on the go. By providing detailed usage analysis on all aspects of Windows Mobile devices, MessageStats provides administrators and management with vital information on the mobile infrastructure and the power to better understand and proactively manage it with other components in the messaging environment.

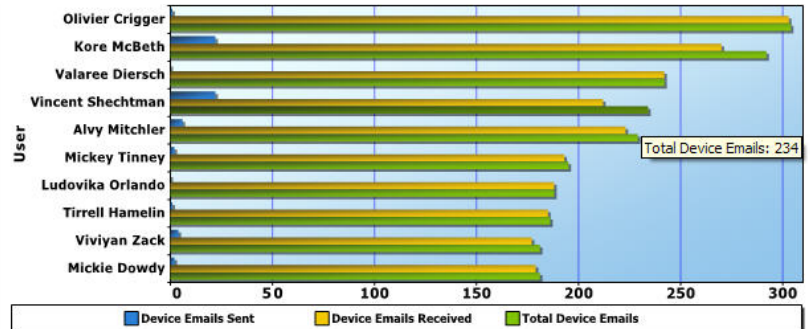
MessageStats simplifies a difficult reporting process by eliminating the need for administrators to manually collect log files from multiple systems and combine them to extract the necessary data to build reports. With a complete view of all messaging components from one interface, MessageStats provides customer-driven reports that are customizable and scalable to meet specific needs:

**Server traffic reports:** Provide an overview of the email traffic handled by each server and the amount of time taken to synchronize email between a user's mailbox and their device. These give administrators a method to measure SLA's and proactively ensure that servers are not running over capacity.

**User reports:** Allow administrators to see the amount of email and attachments sent and received by users and compare the email activity on the Windows Mobile device with the total email activity on all clients. This helps administrators to better understand mobile device usage and determine who is most likely to be effected by events that impact the users' ability to access information.

**Device reports:** Display the growth in the number of Windows Mobile devices and inactive devices. When used with server traffic reports, administrators can compare server activity to the rate of device growth to help determine when systems will reach capacity.

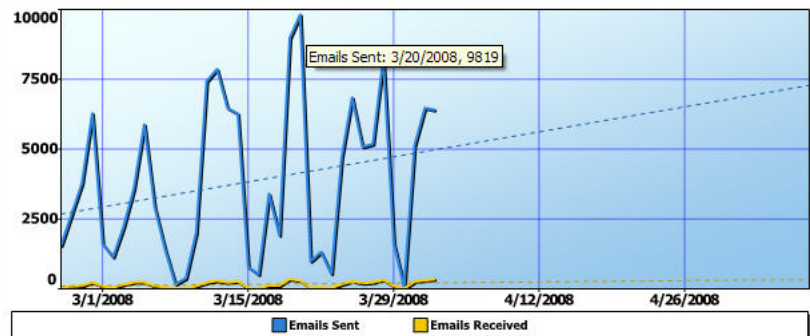
#### MessageStats ScreenShots



#### Gather Email Statistics for Each User

MessageStats Report Pack for Windows Mobile allows you to monitor and rank your users' email activity.

#### Daily Server Messages



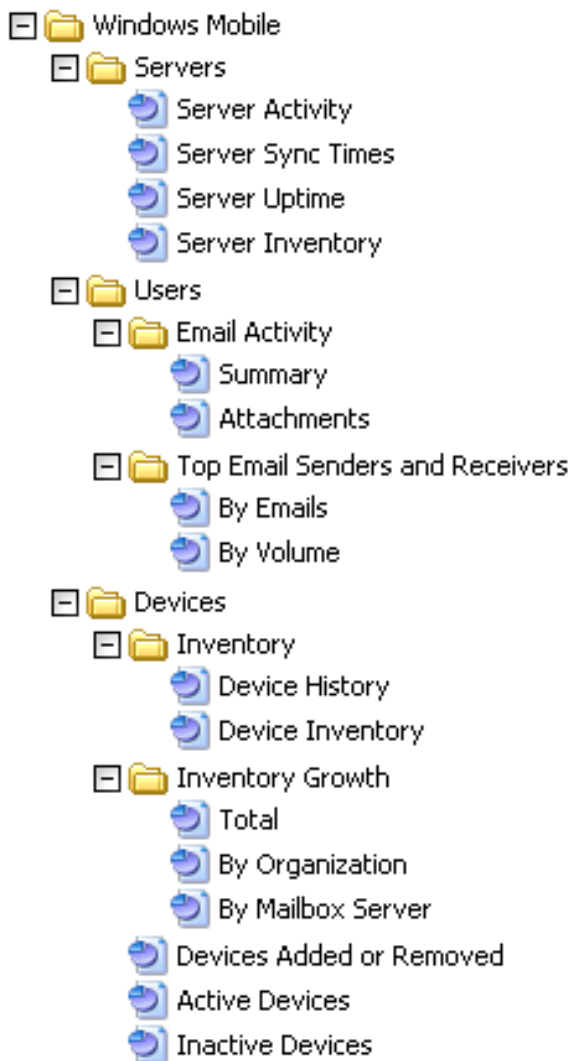
#### ActiveSync Server: ALVXCW02

| Mailbox Server | Sync Commands | Average Sync Time(millisecond) |
|----------------|---------------|--------------------------------|
| ALVXMBW01      | 3,542         | 107                            |
| ALVXMBW02      | 1,316         | 87                             |
| ALVXMBW03      | 989           | 81                             |
| ALVXMBW04      | 1,847         | 97                             |
| UKBXMBW01      | 1,580         | 843                            |
| UKBXMBW03      | 1,277         | 700                            |
| <b>Total</b>   | <b>10,551</b> |                                |
| <b>Avg</b>     | <b>1,758</b>  | <b>319</b>                     |

(8 records)

#### Monitor Traffic on Each Exchange ActiveSync Server

MessageStats Report Pack for Windows Mobile provides an overview of the email traffic handled by each server, as well as the average amount of time to perform a synchronization.



- Exchange ActiveSync Server Uptime: Indicates how long the ActiveSync servers have been up and running.
- Exchange ActiveSync Server Inventory: Lists the Exchange ActiveSync servers and their basic properties.
- Windows Mobile Users Email Summary: Compares the email activity on the Windows Mobile device with the total email activity on all clients.
- Windows Mobile User Email Attachments: Provides statistics for the number of email attachments downloaded to devices per day.
- Top Windows Mobile Senders and Receivers by Emails: Provides sorted lists of users that send or receive the most emails with their devices.
- Top Windows Mobile Senders and Receivers by Volume: Provide sorted lists of users that send or receive the most email volume with their devices.
- Windows Mobile Device History: Lists the Windows Mobile devices that are currently in use by users within the organization.
- Windows Mobile Device Inventory: Groups the devices that are currently in use by users within the organization by Exchange organization.
- Total Growth of Windows Mobile Device Inventory: Shows the growth in the number of devices used within the organization.
- Growth of Windows Mobile Device Inventory by Organization: Shows the growth in the number of devices used within each Exchange organization.
- Growth of Windows Mobile Device Inventory by Mailbox Server: Shows the growth in the number of devices used on each mailbox server.
- Windows Mobile Devices Added or Removed: Provides lists of devices that have been added or removed from the user mailboxes.
- Active Windows Mobile Devices: Provides a list of devices that have been synchronized for a specified number of days.
- Inactive Windows Mobile Devices: Provides a list of devices that have not been synchronized for a specified number of days.

### About Quest Software, Inc.

Quest Software, Inc., a leading enterprise systems management vendor, delivers innovative products that help organizations get more performance and productivity from their applications, databases, Windows infrastructure and virtual environments. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 90,000 customers worldwide meet higher expectations for enterprise IT. Quest provides customers with client management as well as server and desktop virtualization solutions through its subsidiaries, ScriptLogic and Vizioncore. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).